

Annual Report

2019





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A message from our chair

Eddie Hayward OBE

Chairman of the Noah's Ark Charity

On behalf of the trustees, I am pleased to present our annual report and accounts for 2019 and to warmly thank all those who have contributed; it is only with your help that we are able to change the lives of babies and children across Wales who are in need of specialist medical care.

Long stays are common for the patients and their families and the ward no longer provides facilities appropriate to these different patient groups.

Over 73,000 children are treated by paediatric specialists at the Noah's Ark Children's Hospital for Wales each year, either at the hospital itself or in their local communities across the nation. We continue to support the work of the clinical teams by providing world class medical equipment and facilities to enable the best possible treatments and outcomes for patients and their families.

We rely entirely on voluntary income to be able to help the hospital and in 2019 we invested £953,918. I am pleased to share examples of the impact we have had in this report such as the continuation of support for the play specialist team. We have now invested over £2M in funding this team and their remarkable work with children - from very young babies, right through to teenagers approaching the transition to adult care.

2019 was an excellent year with the charity achieving growth in income for the fourth successive year. We celebrated the end of our 18th Anniversary year with a grand Spring Ball at City Hall, Cardiff. Our long standing Patron, Dame Shirley Bassey DBE, was the guest of honour having earlier that day received the Freedom of the City from the Rt. Hon the Lord Mayor of Cardiff Cllr Dianne Rees JP. The ball also celebrated the end of a wonderful partnership between our charity and the Lord Mayor who raised over £200,000; a truly remarkable achievement. It was the end of a partnership but the friendship continues and we are pleased to recognise Dianne and John Charles Rees QC as ambassadors of the Noah's Ark Charity.

At the end of 2019 we launched our £1 million appeal to redevelop the jungle ward at the hospital. The ward today has very different needs to those when it opened in 2005; many different patient groups are now treated including children needing neuro-rehabilitation, children with long term illness e.g. cystic fibrosis and children admitted in mental health crisis.

We grew our income in 2019 to £1,509,026. Income from companies remained strong thanks to excellent long standing partnerships with companies such as Primark. We are thankful to the schools, groups and individuals that support us through fundraising, donations or by leaving gifts in their wills. Our events saw a record breaking year at the Cardiff Half Marathon and the introduction of our Great Welsh Walk. Our popular hospital shop has continued to thrive and its turnover continues to grow, raising valuable funds for the young patients. In 2019, turnover increased to £32,352.

Our first high street shop will celebrate one year in business

the success of this venture. It has proven to be very popular with the local community and further afield and has benefited from excellent support. I shall take this opportunity to thank all of our volunteers who help in so many

ways across the charity. It was wonderful to hold our second volunteer celebration at the Mansion House in December and for us to have a physical sense of how our charity family has grown.



Covid-19

At the time of writing this message, the country is in the midst of coping with the Covid-19 pandemic. The children's hospital has been in lockdown and the charity has been hit hard as many of our fundraising avenues have been closed to us.

Our operation has been moved to home based and a number of the team have been furloughed or redeployed leaving just half of a small team to carry on the business of a national charity. We have set up a resilience fund which has dual purpose: firstly, to support the hospital during the crisis and secondly, to help the charity itself survive the year and be able to deliver on the plans we made that make such a difference to the 73,000 children that rely on us each year.

We ended 2019 on such a strong note. We had decided to continue our investment in fundraising and communication to generate longer term growth to make the charity sustainable and stronger in the future. A clear plan was formulated and our three year strategy was under development. We had begun implementing our plan when the crisis hit. We responded quickly to ensure the safety of our supporters and staff and to plan for best and worst case scenarios for our income. We also conducted a rapid re-assessment of our planned expenditure, delaying indefinitely any costs that were not absolutely core to our immediate sustainability. This included postponing plans to build a new website and open a second high street shop.

As the crisis has continued with no certainty of how long it will last, we only know for sure that we will be very hard hit in 2020. Not being an NHS charity has always proved to be a strength, as it has enabled us to remain flexible and able to respond quickly to need. However, as magnificent as the fundraising efforts across the nation to raise money for NHS charities are, we shall not benefit. We are also ineligible for government charity specific support as we do not directly provide care but instead support the hospital to do so.

Our resilience fund allows us to continue supporting the hospital with what it needs during the crisis and help us to survive as a charity. Our fundraising has been severely threatened this year and we expect to see a drop in income of up to 50%.

This means that we will be unable to fund projects that would make a massive difference to service and care for patients: equipment to optimise radiation doses in children, equipment to detect early lung disease and enable clinical trials, non-invasive ventilators for critically ill children and a second pilot of emotional support for parents. We cannot currently commit to any of these but hope to be in a position to do so in 2021.

Our biggest concern though is that in 2020, our ability to fund the play specialist team for the seventh consecutive year is under great threat. We regard this as a core activity of our charity and you will read in the report that their work is of great importance to the patients and their families and also to the clinical staff.

We pledge to do everything possible to protect our income

We pledge to do everything possible to protect our income to support this team, to fulfil our own plans to ensure the children's hospital remains a first class facility and support the teams in their specialist care of our nation's children.

The thanks of the trustees go to the specialist teams at the Noah's Ark Children's Hospital for Wales. We are proud to support you and to be your official charity.

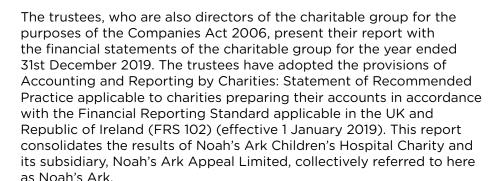
Our thanks go to our charity team for their sterling work in 2019 and in 2020. They have responded quickly and decisively to the impending impact of the crisis and continued the work of the charity while under significant pressure.

Special thanks goes to our volunteers, ambassadors and supporters who have responded to our requests for help and the fundraisers who signed up to our Step Challenge which replaced the Great Welsh Walk or undertook their own activity. Huge thanks also to the people that help us by donating their creative talent and time and to organisations that recognised the difficulties faced by charities like ours and set up Covid-19 emergency funds to offer support.

This crisis will pass and we hope and plan to overcome our setbacks and emerge stronger than ever.

Reference and administrative details

REGISTERED COMPANY NAME	Noah's Ark Children's Hospital Charity		
REGISTERED COMPANY NUMBER	03486361 (England and Wales)		
REGISTERED CHARITY NUMBER	1069485		
REGISTERED OFFICE	Upper Ground Floor		
	Noah's Ark Children's Hospital for Wales, Heath Park, Cardiff, CF14 4XW		
TRUSTEES	A Abhyankar M.Ch FRCS FRSCS (Paeds)		
	Dr. M Alfaham MB CHB MRCP MD FRCPCH		
	K M Clatworthy		
	L H Doyle Cert PFS First SMM		
	S O Gates FCA		
	J A Hayward (Vice Chairman)		
	E A Hayward OBE (Chairman)		
	D C Jones BEd	(appointed 23/1/2019)	
	S P Thompson	(appointed 17/4/2019)	
	Dr. R Verrier-Jones MA FRCP HON FRCPCH		
	C Williams	(appointed 25/9/2019)	
SENIOR MANAGEMENT	Suzanne Mainwaring Msc		
AUDITORS	Carston Chartered Accountants and Statutory Auditor		
	Tudor House, 16 Cathedral Road, Cardiff, CF11 9LJ		
Bankers	HSBC		
	56 Queen Street, Cardiff, CF10 2PX		
Solicitors	Eversheds Sutherland		
	1 Callaghan Square, Cardiff, CF10 5BT		



Objectives and activities

About us

As the official charity of the Noah's Ark Children's Hospital for Wales, children and families are at the heart of everything we do.

The Noah's Ark Charity responds to urgent need across the hospital, funding innovative life-saving equipment and investing in technology that helps to train the clinicians of tomorrow. We also provide funding for patient and family services that help alleviate anxieties, support parents and engage children.

Our mission and goals

We believe passionately that all children in Wales should get the best possible hospital care.

Working closely with, but independently of, the NHS, we aim to help the Noah's Ark Children's Hospital for Wales become a centre of excellence in paediatric care.

Our mission is to ensure that the hospital's dedicated and committed practitioners have the equipment and facilities they need to secure the best outcome possible for their young patients. We also want children and their families to feel supported and cared for, in what are often very challenging times. This is why we invest in services designed to enhance and enrich patient experience.



What we fund

- Medical equipment and direct patient care
- Staff and professional development
- Innovation
- Environment and facilities
- Support for patients and their families
- Capital development

The values that guide us

Excellence

We strive to support the work of staff by providing the best medical equipment and facilities.

Hope

We offer hope to children and their families from across Wales.

Compassion

We place compassion at the heart of everything we do.

Family

We work together as an extended family; working in partnership with the hospital, community, patients and their families.

We support the whole hospital and all of its patients through our fundraising. The Noah's Ark Charity receives no government or NHS funding. We rely entirely on voluntary donations and gifts in wills.



Charitable objects

The relief of sickness and promotion of good health in children and young people attending the Noah's Ark Children's Hospital for Wales and its outreach services, in particular by the provision of excellent facilities, equipment and other resources, and the advancement of innovative and pioneering treatments.

Public benefit

The trustees confirm that they have complied with the duty in section 4 of the Charities Act 2011 to have due regard for the Charity Commissions' guidance on public benefit.

Setting and achieving our fundraising objectives

Our organisation was originally set up to launch a major capital appeal for Wales' first ever purpose built children's hospital. Our purpose has now changed since phase two opened its doors in 2015.

Working closely with the Clinical Board for Women and Child Health at the University Health Board plus the Health Board's executives, means that the charity has become an integral stakeholder and partner in the children's hospital. To that effect we have been made the official charity for the hospital, both in recognition of our huge contribution to date and because our charity helps the hospital as a whole, not just patients with certain medical conditions. Our work extends beyond the walls of the hospital, into the community, at local hospitals and in to patient homes through the equipment we have provided and the training we support.



Raising awareness

We raise awareness of the work of our national children's hospital through sharing the experiences of patients and their families. We seek to reduce anxiety and change misconceptions through sharing patient stories and focus on the different staff that children coming to the hospital may meet. We celebrate the success stories and the inspirational work that goes on every day and we share the important health messages issued by the Health Board to maximise reach and impact.

We can't do this alone

Without our supporters and volunteers none of what has been achieved this year would be possible. As a small team, we rely heavily on partnerships with companies, groups and schools and on the generosity of individuals from across Wales and beyond. Our volunteers are crucial to the delivery of so many of our activities from events, office support and to running our shop. We extend our grateful thanks to everyone who has given us their precious time.

A strategic partner for development

We are the charity that the Health Board turns to and invites as a partner for capital development projects, to achieve its vision and objectives for child health. We were, therefore, a partner funder in the development of the neonatal unit. While the Welsh Government and the NHS provided funding for the capital build and some equipment, the Health Board could not complete the project without our support.

In addition, we are able to reduce hospital costs. For example, the charity's funding enables the assessment centre to stay open throughout the night, meaning that children can be assessed and potentially discharged without admittance as an inpatient, saving the family anxiety and the hospital money.



Supporting direct care to patients

Our charity is integral to the work of the hospital. Where the charity believes that there are exceptional circumstances to do so and that there is an overwhelming benefit to patients, we will support the provision of direct care to patients through services such as the assessment centre nursing team. The Noah's Ark Charity still provides state-of-the-art equipment to the hospital ensuring that the most up to date technology is available to the specialist medical teams.

Grant making

The charity also supports the children's hospital, the child assessment centre at Llandough Hospital and the community teams by raising funds for projects put forward by various departments, wards and individual members of staff. Our grant making programme, which launched in 2016, was set up to make the charity accessible to all involved with our national children's hospital.

The charity discusses the applications with the clinical board divisional management team to understand priorities and be advised of any issues before a decision is taken by the charity's board of trustees at quarterly meetings. Three of the charity's trustees have extensive clinical knowledge and expertise. The successful applications all contribute to the overall objectives of the charity.

In light of Covid-19, the charity has suspended its grant making for applications over £1000 during 2020. We will continue, for as long as we are able, to support applications below this level as our experience shows us that for relatively small amounts of money we are still able to have an impact on the front line to both patient care, family support and staff development.

How we measure success

We measure success by the impact we have on the healthcare and experience of critically ill children and babies from across Wales, their families and the staff that care for them. We have, in the past, been cautious in our development, but to grow our income substantially it is now necessary to take a longer- term approach whilst balancing how much in every £1 is available to invest in the hospital. In 2019, we invested **70p in every £1**. Although this is slightly lower than in previous years, we have invested in activities to generate more income in the long term.

We also measure success against specific campaign and event targets, growth in new supporters and followers among numerous other indicators. We are pleased that there is such tangibility for the investment of our funds. We are able to easily show donors how their funds have been used for the benefit of thousands of patients treated every month.



Going forward

Our short term goals in 2019 were simply to deliver on our significant financial commitments to the hospital and secondly, to also work with the hospital on plans to develop Jungle ward. In order to make these plans a reality we planned a two year capital appeal that we launched at the end of 2019. Overall in our fundraising, it remained important to reach new audiences through communication and fundraising events and to sensitively share the experiences of those families going through difficult times. We aimed to show how we can transform patient lives through the funding of the best medical equipment and the provision of support of their families. Secondly, we wanted to effect positive change throughout the hospital where needed. Through our grant making programme and our close liaison with the hospital management we have many examples of delivering that in practice; they are featured in this report. Thirdly, we agreed to continue our support of the clinical assessment unit.

In 2019, we developed our Hub Club and Sparkle Fund with the goal to make an immediate difference to patients and families by continuing the over and above support that makes brighter todays and better tomorrows. Both initiatives have been very popular and have strengthened our visibility on the wards and our ongoing relationship with patient families as a result. Activities included character visits, creative workshops, birthday treats, pamper days and coffee mornings for tired families. The introduction of a twice monthly visit by Nico the therapy dog. Nico, with owner Emma, makes such a tangible difference to the patients and staff alike and their visits bring such happiness. Continuing with Hub Club and Sparkle Fund are important goals.



Resilience Fund

The resilience fund allows us to continue supporting the hospital with what it needs during the crisis. Any remaining funds will help us ensure that, as a charity we are still here to support the children, families and frontline staff at the Noah's Ark Children's Hospital when the current threat has passed.

This is essentially our short term goal.

Covid-19 and the impact on short term goals

In March 2020, it was clear that our carefully laid plans for 2020 were to be eroded. Once organisational arrangements were planned and implemented, shops closed and events and other activities postponed or cancelled, our short term goals for 2020 became very different.

We had to rapidly develop new plans which met the immediate needs of the hospital:

1. Providing iPads and tablets for children separated from their families. New hospital restrictions mean that parents have to make a gut-wrenching decision – only one parent has been allowed to stay with their child. To give a parent or carer (or any loved one who wants to) the chance to see their child, to say 'I love you' when they can't be by their side, is absolutely priceless.

- 2. Responding to adhoc requests from the nursing and therapy staff for a variety of items such as walkie talkies so that clinical teams can communicate better while wearing PPE. Sensory toys, canvasses to make hand and foot print keepsakes for end of life care and colourful children's cutlery for those with eating issues have also been provided.
- **3.** Providing virtual Hub Club and challenges for children and families at home including an online children's party with structured play.
- 4. Supporting the play specialist team with tablets and play equipment.
- **5.** Providing a food bank for parents as facilities at the hospital were largely closed, allowing parents to stay close to their sick child.



Medium to long term goals

Our medium to longer term goals do not alter in spirit, as believing that all children in Wales should get the best possible hospital care remains our core mission. We will work with the hospital management to plan for the future development of the hospital. Covid-19 has meant that there will be a delay but we are determined that we will achieve our longer term goals.

Our goals remain as follows:

- To achieve our longer terms goals to support further capital development benefiting patients and families, our initial focus will be on stability. Once this is achieved, we will resume our efforts to increase our income, continually review opportunities for growth, achieve best practice in all we do and reduce costs wherever possible.
- Covid-19 has meant all development activity not already started will be delayed. It is our intention to get everything back on track once we resume as normal. This includes the development of a new website and expansion of a digital marketing strategy.
- Our funding of the play specialist team remains a top priority.
- We will continue our capital appeal, following the crisis, to transform Jungle ward so that it can accommodate the very different groups of patients within its care: neuro-rehabilitation patients, children admitted with severe mental health issues and children with complex or life-long medical conditions such as cystic fibrosis and diabetes that have repeated stays at the ward often for lengthy periods.

- We will continue to support the inspirational medical professionals and community teams for the benefit of the 73,000 children and babies that are treated every year and we remain particularly keen to support innovation in services to patients and in direct medical care.
- We will work with the hospital management on their plans to introduce a single point of entry for all patients and to ensure that the environment is child-friendly and the staff equipped with the latest medical equipment to treat the children.
- We aim to reintroduce our grant-making programme and respond to the needs as identified by frontline staff as soon as we have regained our stability.
- We will continue to invest in our communications, creating engaging content that is compelling, relevant and meets the needs of our supporters. We will also develop our digital capabilities in order to drive our fundraising, acquiring new and retaining current supporters. Our ultimate aim is to facilitate meaningful long term engagement in order to provide the best level of support to the hospital and the children and families within it.

Achievements and performance

2019 was another successful year with some key highlights; notably the conclusion to the partnership with the Rt. Hon. the Lord Mayor of Cardiff, which reached over £200,000.

We also opened our first community shop at Birchgrove in Cardiff which will celebrate its first year in April 2020.

Our income came from many sources, the largest sources being companies, legacies and individual giving. In line with our plan for 2019, it was pleasing to see growth in our own events and the successful addition of a new event to the calendar - The Great Welsh Walk. This event raised over £40,000. We were pleased to pay tribute to long standing Ambassador Les Jones MBE when we passed through Llanidloes. After many years of fundraising and engaging the support of this beautiful town, raising well over £150,000, Les will be standing down for a very well-earned rest and passing the baton to Paul Hamer. We also welcomed growth in third party fundraising and retail and were pleased to be retained as the beneficiary for the Welsh Hospitals Choir concert.

We faced certain challenges such as an unexpected downturn in recycling income and had some extraordinary expenditure in certain areas such as the Spring Ball, shop set up costs and investing in the upgrade of our own offices to provide much needed storage space as well as additional IT hardware and networks and improved broadband. Staff costs accounted for 42% of the increase in costs over 2018 and this was due to a number of factors including the creation of two new posts. To end the year showing small income growth having planted seeds for growth is a pleasing result. Certainly, where we have focused our efforts and resource there has been a good return.







Les Jones MBE



Spring Ball



Retail

In 2018, in line with other children's hospitals across the UK, we changed our operation at our shop based at the hospital to no longer sell second hand goods, eliminating any risk of infection to vulnerable children and introducing new lines of stock. The changes have achieved the most positive outcomes.

The shop is fully accessible, the stock popular and we have kept prices deliberately low and affordable for patient families. Turnover has increased in 2019 to £64,705. This is equivalent to funding two play specialists who undertake vital therapeutic work with children for a year. Our first high street shop, within walking distance of the hospital, has been incredibly successful. It stocks high quality used clothes, toys and household bric a brac and is very popular with the local community and further afield. We extend our grateful thanks to the dedicated volunteers that help us to run both shops and to everyone who kindly donates stock.



Communications and engagement

Retaining the trust and loyalty of our supporters is core to our communications and engagement strategy but reaching new audiences and new donors with key messages that resonate is also vitally important. A strong social media content plan together with campaigns such as Tiny Lives has enabled us to reach an ever increasing supporter base who we now engage with in two way dialogue with on a daily basis.

We have invested in our digital presence, creating video for distribution on social media, SEO, Facebook advertising and media campaigns across different platforms.

Over a 28 day period we are able to reach over 143,000 people on Facebook alone and 27% of our website traffic is achieved via social media. The direct engagement we receive from the content we create is 100% positive with around 39% (or 55,821) of those reached engaging directly with our posts in some capacity. Content focused around hospital staff, in particular nurses and play specialists, gain great traction on social media. Our face-to face engagement activities, Friday Hub Club and the Sparkle Fund, are also very well received by our online audiences. Human interest stories are crucial both in terms of where and how people see us. Our social media campaign #HoundsforHarvey, for example trended on Twitter and achieved a global online and media reach.

Peer-to-peer is the most trusted form of communication and the high level of shares we receive on our posts continues to allow us to reach more people and grow our audiences organically. But sharing content isn't the only way that our followers choose to support us. An ever increasing number are using Facebook as a platform to fundraise for us too. During 2019, £25,876, was raised for the charity through Facebook Fundraising.

During 2019, 42,620, people visited our site – of which 42,092 were new users. However, our current website is no longer fit for purpose and, we suspect, not servicing users or generating fundraising income as well as it could be. This is why consulting with our stakeholders to create a strong, user friendly website was set as a priority for the charity in 2020. The

focus has changed over the last few years and we now have a much heavier emphasis on telling patient stories to raise awareness and demonstrate impact. Aligning these even more carefully with our online fundraising requests and making the donation process easier for our supporters continue to be two of our key priorities.

In 2020, we will strengthen our brand presence on the wards with information boards aimed at achieving a better understanding of the fundraising role that the charity plays within the hospital. We have a positive and trusted brand and are champions of a wonderful specialist children's hospital.

During 2020 we will continue to develop meaningful supporter journeys in order to strengthen our relationships and build loyalty to the cause. Though plans for a new website have been put on hold, we are acutely aware that digital transformation in the charity sector continues apace. We will therefore conduct a full review of our current website so that we can be confident that the content is up to date and provides the best opportunities to convert interest in to action. We will also invest in digital technology where necessary to ensure that the user experience is at first easy and then engaging and compelling for the supporter.

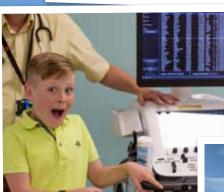




2019 in numbers



493 premature and critically ill babies recieved care.



3,112 children received treatment at the cardiology unit.



50 schools and colleges fundraised for us.



3,000 bags of pre-loved items were donated.



Our regular givers (buddies) collectively raised more than £30,000.



737 of you joined us for our family fundraising events.



3,301 people visited our new community shop.



£368,593 was kindly donated by companies to the charity.



We invested a total of £683,946 through our hospital grants programme.

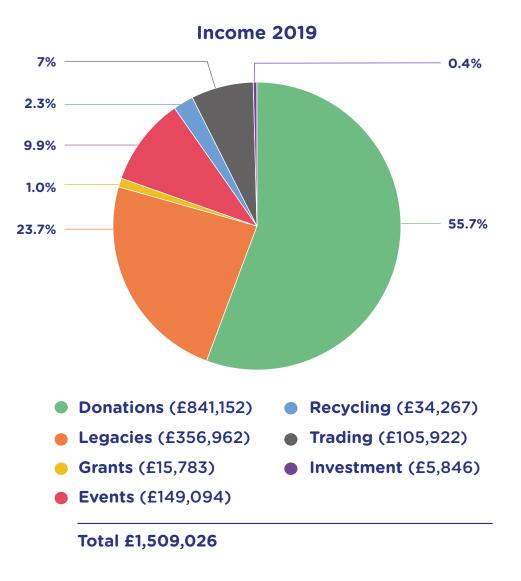


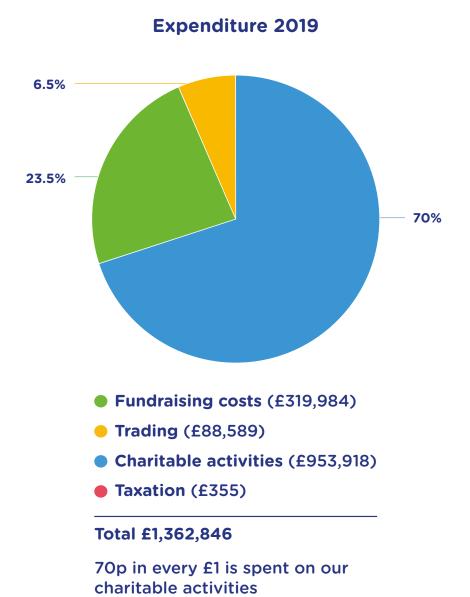
We funded 51,750 hours of play therapy.



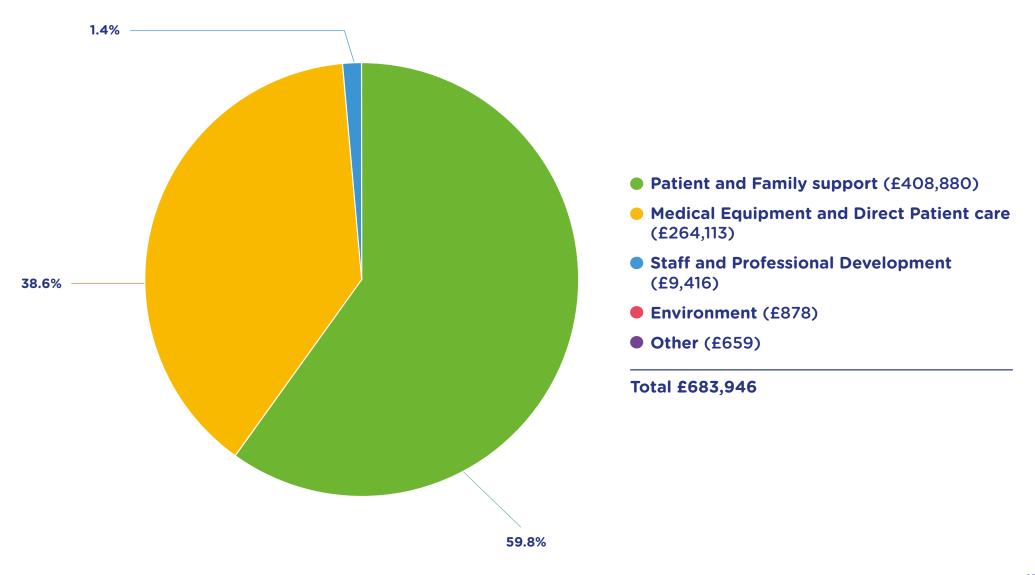
Our volunteers kindly donated 1964 hours.

These charts illustrate the sources of our income and how that income has been spent to support children and families and the Noah's Ark Children Hospital for Wales





This chart illustrates how we gave support in 2019



Some photos from our 2019 album



January

Our young ambassador Mia rings the end of treatment bell following her year of treatment for osteosarcoma.



March

Youth Ambassador Iolo Edwards cycles 100 miles from Merthyr Tydfil to Bream Sands, having only recovered from major life-saving surgery a year earlier.



Feb

Wooden Spoon visit to see how the play and sensory rooms they funded are helping families.



April

Family Ambassadors and volunteers help at the WRU Champions Day.



April

Teddy bear's Picnic



May

Our fabulous Patron Dame Shirley Bassey DBE receives the Freedom of the City of Cardiff in recognition her charity support.



May

Our inaugural Great Welsh Walk from Machynlleth to Cardiff Bay takes place over the space of 7 days.



June

The high dependency unit on NICU opens its doors.



Royal Ascot Day Lunch The annual race day event hosted
by the Hayward family.



Therapy dog Nico pays the children a summer visit



Our biggest running team yet at the Cardiff Half.



November

Jungle Ward Appeal launch party.



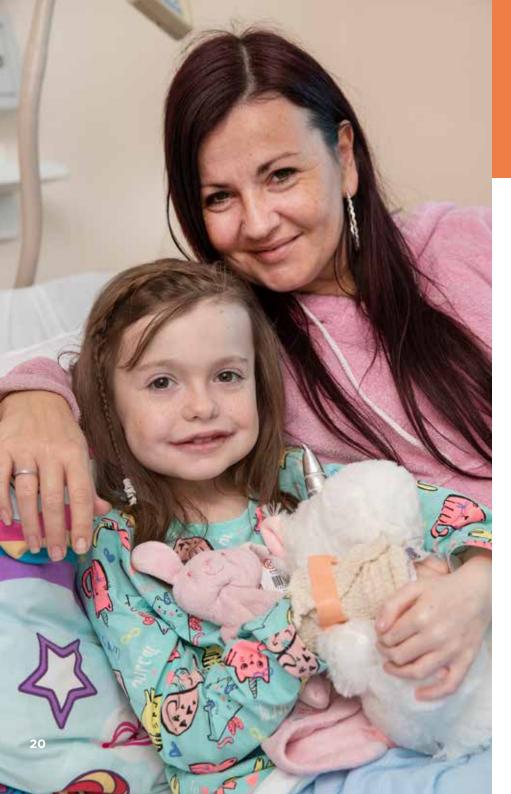
LCB Construction nail the 5K Tough Mudder Assault Course.



September
The sun shines for our Family Fun
Walk.



Two-year old Louis launches our "Sock it to Us" campaign.



Patient and family support

In 2019 we spent £408,880

Play is essential to the growth and development of children and it is the centre of a healthy child's life. From the earliest age, playing helps children to learn to relate to other people and to have fun.

Being admitted to hospital can be a strange and frightening experience for children. Not only are they ill or about to undergo treatment of some kind, but they are also separated from family, friends and familiar surroundings. Play can really make a difference to their experience, progress and recovery.

The therapeutic play service uses play at the bedside, in the dedicated playrooms and in the external garden to help children improve, recover, understand, relieve anxiety or simply relax and to provide opportunities for staff and parents to gain more awareness of the role of play in helping children cope with illness and treatment. The team also play a vital role in early years learning, ensuring that babies and toddlers, many of whom are long term patients, are still able to reach their developmental milestones despite being in hospital.

The play specialist team see approximately 1,723 inpatients and 2,010 outpatients in an average month, working across 14 areas of the Noah's Ark Children's Hospital, covering a seven day service.

Universally treasured by the patients, families and clinical staff, these professionals on one level prepare children for treatment, reduce anxiety, rehabilitate through therapeutic play and tackle and promote learning and understanding of phobias through structured play. On another level, they normalise the environment and bridge the gap between hospital and home. The play team will also work with some parents to teach them how to play with their children. The team is highly valued by the clinical and nursing staff but much of their work is regarded as over and above the core duties of the Health Board.

We also support families in many other ways such as funding equipment for psychologists to run anxiety workshops that help children cope with life-changing medical conditions.

Sparkle Fund and Hub Club

As part of our support to patients and families, we introduced our Sparkle Fund which brings joy and respite to patients at the hospital in the form of small treats and visits. This could consist of a family trip away from the hospital, a special surprise visit from a favourite film character or a special birthday surprise.

Each Friday morning, we also ran our Hub Club, a rolling schedule of activities that include therapy dog visits, music and movement classes and reflexology for parents. Hub Club was originally delivered from our hub in the hospital's reception (hence the name) but we now take the club to the wards, ensuring that even the most unwell children are included.

The Noah's Ark Charity is here for all patients, and if we can brighten up what can be very difficult times for families, then we are proud to give our support.

These initiatives, launched at the end of 2018 have proved to be incredibly popular with patients, families and staff. While we exist to support the hospital and make sure that the specialists have the best equipment

possible, it is also important to make a hospital visit a positive experience, to create brighter todays and better tomorrows. We want to bring

joy and reduce anxiety when it is most needed. It costs a little to make a big difference. **Thank you to our partners**

who make it possible.

Congratulations to Emma Piotrowski, a Hub Club hero and the owner of Nico the therapy dog, who was rewarded at Crufts for her voluntary services through therapy dogs.



Mental Health

The neonatal emotional support service

Thanks to the generosity of those who supported our Tiny Lives Appeal we were able to fund a new emotional support service for parents on the NICU for two years (£146,000). The service will help families and provide support to those nurses and doctors who give their all in caring for their tiny patients. Recruitment for this post was delayed but was approved by the end of 2019 and the process began. Appointment is expected in 2020 and we expect to then release the funds we hold.

Helping children and young people cope with chronic conditions

The mental health of children and young people is a growing area of focus for both the hospital and the charity; emotional wellbeing can have a huge influence on physical health. Many of the young patients cared for by the children's hospital suffer from chronic conditions like epilepsy, asthma, continence issues, heart conditions and allergies. Each of these can have a significant and often permanent impact on a child's everyday life, causing them to feel anxious about the future, worried about potential treatment or sad because they feel different to their peers.

With the help of funding, given through our Small Grants Programme, anxiety workshops are designed to help children and carers develop coping strategies that help them to process and accept their feelings, while at the same time providing them with distraction techniques that engage the senses and as a result, reduce the physical feelings of anxiety.

"Thank you. Being together with other children, and families, living with chronic health issues and anxiety was really helpful for my son. He felt comfortable and able to participate in a way he can't with his usual 'healthy' peer group at school."

Graduate mental health worker, Rachel Johnson, says: "The children we see are aged between eight and thirteen and have been referred to us by the psychology team to get support with some of the emotional difficulties they're facing. We do a variety of activities with them from creating sensory boxes, teaching breathing techniques and making 'mindful jars'. They love working creatively to make their jars and it's a very child focused way of introducing the idea of mindfulness to them.

They shake their jars so the glitter and snow swirls around and then watch it as it all settles. We explain that the glitter is like their thoughts when they get worried or anxious and at those times it's difficult to see anything else. But then when you give things time to settle a bit, the glitter's still there in the jar but the water is calmer. It's about accepting that the thoughts are there but not getting overwhelmed by them."



Back on your feet packs

During 2019, we continued to support young people admitted to hospital in mental health crisis by funding 'back on your feet' packs which contain essentials like a change of clothes and toiletries. Mental health nurse, Adele Watkins says: "When young people are admitted in a hurry needing mental health support, they sometimes only come in the clothes they're wearing. Having a few home comforts makes all the difference to those who are feeling low. The look on the faces of young people when you hand them the pack says it all. They don't expect or ask for anything but to know someone cares makes such a difference."

One mum told us: "We didn't expect that we'd have to stay in hospital today. My daughter was feeling scruffy and really wanted a change of clothes. We spoke to our nurse and she came back with a bag of items that my daughter really needed and it's totally made her day and mine too. It made a difficult day much brighter. "





Medical equipment and direct patient care

In 2019 we spent £264,113

The Neonatal Intensive Care Unit

Its first year in operation.

The new unit, with capacity for 50 cots, now provides excellent purpose-built facilities for babies with accommodation for parents who have to spend considerable periods of time on the unit. There are now four overnight rooms that have multiple uses and are used for new mothers post emergency caesareans and families that are preparing for home. The rooms are also used as private spaces for parents to spend precious time alone with their babies in cases of end of life care.

The new unit also has a waiting area with a small play zone for siblings and a separate sitting room for families to have hot drinks and snacks enabling families to meet and informally support one another on the ward.

There are also additional counselling rooms for clinicians to see families privately. In the future, families will be supported by the psychology team in these facilities so that parents will not need to be too far from their babies.

Each intensive care cot area now has the recommended space; this allows for caring for the sickest babies who require large amounts of machinery in the cot area and allows the parents to remain at the cot side.

The special care baby unit has easy chairs in each cot space to enable mums to feed their babies at the bedside which is better for both parent and child. Though a clinical area, parents now have the space to care for their babies in a more natural way, a little more like they would do at home. This enhances the bond between the parents and the baby and builds confidence for the parents prior to discharge.

The environment is not only spacious but light and airy with colours and design chosen for their calming qualities.

Windows to the outside world help families to relax and feel calmer. Staff facilities are also significantly improved, supporting staff wellbeing. The additional clinical equipment enables the staff to provide the very best care on the neonatal unit. The unit is constantly benchmarking with other neonatal units and feeding into the national groups to monitor its service.

Our Tiny Lives Appeal funded a significant amount of specialist clinical equipment including a new cardiology scanner to check the structure and all vessels to and from the baby's heart. An eye camera will enable ophthalmologists to look for damage to retinas, a problem for babies born very prematurely.

Every baby is cared for in either a specialist incubator or a specialist crib. All of these were purchased through the Tiny Lives Appeal. The incubators vary in technology and enable the highest quality of nursing care. Thanks to the new mobile DR X-Ray machine babies no longer need to be moved to carry out the frequent x-rays they need. Even the smallest activity for a premature baby uses up vital calories that would otherwise be used to help them gain weight so the machine has been hugely beneficial.

All of the improvements in service delivery through the development of the new neonatal intensive care unit will enable the clinical team to meet national standards and deliver the highest quality care to premature and critically ill babies in Wales. This would not have been possible without the significant support that was shown to our Tiny Lives Appeal.

Last year a further £119,939 was drawn down for the neonatal intensive care unit, taking our investment to date to £823,148

£62,578 on incubators alone.

£17,453 for surgical equipment, appropriate for tiny babies, to enable more laparoscopic procedures. This means less invasive treatment and faster recovery time for patients.

£1,981 on specialist superfine surgical instruments.

£13,750 on a Giraffe warmer, which helps provide a nurturing, life-sustaining environment that fosters growth and is designed to direct the heat to the infant, keeping them warm and content while also enabling easy access for medical staff.



Paediatric clinical assessment unit

Thanks to our supporters this year, we have been able to extend our funding of the children's assessment unit at the hospital.

The funding has helped keep the children's assessment unit open every night, making it possible for patients to be treated, monitored and then often discharged without a hospital admission.

The unit is open 24 hours a day throughout the year and acts as a referral unit for GPs who feel that a child's condition needs further investigation or monitoring by a paediatrician. It's also an open access service for children in the community who have chronic long term conditions. In these instances, parents and carers are able to refer directly to the service if they are concerned that their child needs immediate care or treatment. In both instances, the unit helps to alleviate pressure on emergency services and means that children are often able to go home after a period of observation without being admitted to hospital. Around 80% of the children seen, return home again the same evening.

Ward manager, Becky Williams, says: "Having the department open at night time makes a huge difference to the patients who are referred here. I've been on this unit for 21 years and things have changed hugely during that time. When we first opened we'd see 10 to 12 patients a day and we thought that was a lot. Now we see an average of 20 to 25. We used to shut at 10pm and not re-open until 8am but we got to a point where the demand for the service was so high, we needed it to be 24 hours. It keeps rising every year. You can see it if you come to the unit around 10pm, it's very busy."

"Being open 24 hours a day has had a significant positive impact on the hospital in general because previously, any children we hadn't yet seen or were still being assessed would be transferred up to the wards, increasing the pressure on bed spaces and on staff. It's had a massive impact on families too. Knowing that children can be seen and monitored quickly really helps to alleviate parental anxiety but it also means that families face less time in hospital and are able to return home as soon as possible."



Staff and professional development

In 2019 we spent £9,716

Training packages - £7,426

We were delighted to award the funding to enable training for 12 members of clinical psychology and play staff, so they are able to deliver an evidenced based parenting intervention called the 'Solihull approach'. The 10-week course aims to increase the emotional health and well-being of both children and parents. The psychology staff felt there was a strong need for a parenting group, as so many families have had disruptions to their attachment and parenting styles as a result of their child being diagnosed with a chronic health condition that can be life changing for everyone within the family unit. This has the potential to improve wellbeing but has also been shown to have a wider positive impact on healthcare, for example by increasing adherence to treatment. The training was due to take place in 2020 but has been delayed due to Covid-19.

Staff hampers

At Christmas we don't just remember the patients and their families and carers. We spare a thought for the hard-working staff who are on duty over the festive period and, with the help of our partners, provide a hamper full of food treats on every ward to say a small thank you.

Staff ball

The second Noah's Ark Children's Hospital Staff Ball was held just before Christmas, where the Noah's Ark team joined staff from across the hospital to enjoy a night out. All the money raised was ploughed back in to our grant making scheme to support the hospital.

Awards

We were thrilled to be a sponsor at the Women and Children's Clinical Board Staff Awards. We love to see the amazing staff being recognised.





Environment and facilities

A small amount, just £878 in 2019, goes a long way to making the hospital a friendly and welcoming place.

We met small grant requests for furniture for an adolescent room as well as plants for the enclosed therapy garden.







Capital development

The needs of the children of Jungle ward at the Noah's Ark Children's Hospital for Wales are changing and our new appeal to transform the lives of children and families through a complete ward redevelopment was launched in November 2019.

Jungle ward cares for more children with complex medical conditions and young people in mental health crisis than ever before. It also now provides rehabilitation for children with brain injuries, where previously they travelled outside of Wales for this specialist treatment.

The ward receives close to 2,000 admissions from all across Wales each year and due to the nature of patient conditions, hospital stays for some Jungle ward children can be a lot longer or more frequent than average. For others, they are short, but often traumatic.



Making our Jungle Ward mighty!

What do we want to achieve?

- Stimulating spaces like a play area, sensory room and 'teen zone' where children and young people can have fun and learn through play.
- A safe and therapeutic environment for young people admitted in mental health crisis.
- A therapy room where children who have experienced brain injury can receive the intensive rehabilitation needed to help them get well again.
- A room for parents where they can make food and relax for a while.
- A 'high care' area for children who are acutely unwell and need close monitoring.
- Brighter rooms with more space for parents to sleep comfortably alongside their children.
- Fully accessible bathroom facilities that provide privacy and dignity for children with continence or gastro-intestinal issues and independence for children regaining skills after brain injury.



A home from home

Jungle ward is, quite literally, a second home for Diane Deane and her family. All four of her children suffer from conditions that mean weekly outpatient appointments and regular admissions to the ward - often for long periods.

Chiara, Alex, Ozzy and Rylee suffer from a range of complex conditions. The two youngest have mastocytosis caused by an excess build-up of cells in the body's tissues. For both children the condition results in severe, potentially life threatening allergic reactions while Rylee also suffers from bladder dysfunction which means that, at just tenyears-old she has had to learn to self-catheterise. Both Ozzy and his big sister Chiara have autism and tourettes. Chiara was admitted on to Jungle ward ten times between 2017 and 2018 alone, mainly with bowel complications but once as a result of self-harm. In January of this year, 13-year-old Alex was admitted on to Jungle ward with suspected meningitis. Although the tests came back negative, many of his symptoms are ongoing and he visits the children's hospital regularly for outpatient appointments and for physiotherapy to strengthen his muscles.

Diane says that she probably spends more time at the hospital than away from it. She admits that life can be tough and as a family they often have to make hard decisions. Both parents are now full time carers to their children and it's almost impossible for them to plan anything like holidays or time together as a family. Despite this, Diane and Craig take life in their stride, focussing on the needs of their family and facing each day as it comes. They say they're extremely grateful to live so close to the children's hospital and are indebted to, what Diane refers to as 'the brilliant care delivered by the fantastic staff'.

As regular stayers, the Deane's know only too well what benefits the new Jungle Ward Appeal will bring to families like theirs. The appeal will fund the re-design of the ward, creating bigger rooms where parents can sleep comfortably alongside their children and families can spend time together when possible. It will fund fully accessible en-suite bathrooms, giving children who have incontinence issues like Rylee the dignity and privacy they deserve while keeping children with low immunity or allergies safer.

Diane says: "We've spent time on a few of the other newer wards at the hospital and the differences are huge. It will be great to have a sensory room like they have on Island ward for the younger and complex needs children and somewhere for older kids like ours to go away from their rooms to relax and have fun. For parents too, somewhere to go to make some proper food or just sit for a while and relax will be brilliant.



"They sound like small things but I think any parent who's had a stay in hospital with their child will understand. Nothing takes away the feeling of watching your child uncomfortable or in pain but it's at times like that, when all the little things that make life a bit easier or feel more normal, really make a difference. A good night's sleep, having somewhere were your children can enjoy being the kids that they still are, a space to make some proper food and the ability to spend a bit of time all together, would be huge for





keeping time precious for families like Amelia's

Eight-year-old Amelia and her mum, Elizabeth, know Jungle Ward as well as any nurse or doctor. They've been frequent fixtures there for the last few years, often staying for weeks on end.

Amelia has a rare condition called HNRNPU, a neurodevelopmental disorder that causes severe epilepsy. As a relatively newly discovered condition, there are currently only 70 known cases in the world, all of which are children. There are many different mutations of the disorder and Amelia is one of only three with the same one. Sadly she is the only child that doesn't respond to any form of treatment. Her hospital team do everything they can to manage her symptoms to give her the best possible quality of life, but her condition is life-limiting and she isn't expected to reach her 18th birthday.

Amelia started having seizures at a year-and-a-half and was diagnosed with a brain condition called PVL, a symptom of which is epilepsy. She was put on medication that initially seemed to keep things under control but at the age of five she started to experience smaller, more frequent seizures. A CT scan at the local A&E revealed that, though Amelia's body was showing no outward sign, her brain was almost permanently fitting. She was rushed to the Noah's Ark Children's Hospital where she spent two weeks in a coma like state. Unconvinced that Amelia's severe symptoms matched her PVL diagnosis, her consultant decided to conduct a series of genetic tests. Though the medical team kept trying to find a medication that worked for Amelia during this time, her seizures kept returning.

Elizabeth says: "Though she was never as steady on her feet as my other children had been at the same ages, Amelia had been able to make her way around, feed herself and communicate well enough to go to school before the seizures started getting really bad. But each seizure damages her brain a little more and she stops being able to do something she was previously able to. She's going downhill physically too. She's partially sighted and partially deaf and her small bowel isn't functioning properly either now."

Amelia's diagnosis of HNRNPU came last summer and in September, having exhausted all avenues of treatment, her parents were put in touch with the palliative care team. She's been back on Jungle ward several times since then which is tough for her mum to manage with three other children at home.

Elisabeth says: "The bad news is hard to hear and sometimes I don't think it hits me straight away. I just try and keep focussed on the things we can do for Amelia. She loves baths and



bubbles and old films and music and she smiles when she sees her favourite people so we just try to get as much of that in as possible. The staff here on Jungle Ward are incredible but I think the new ward will make such a difference to families like ours. To have sensory equipment and facilities to stimulate Amelia so we can enjoy the time we have together would be amazing."

The Jungle Ward Appeal will also fund a re-design of the ward, making it specific to the needs of the children cared for there. In the case of complex needs children like Amelia, this would mean more space around her bedside for a wheelchair and equipment she needs. The appeal would also fund hoists and purpose built bathroom so that she can enjoy the baths that she so loves at home.



The road to rehabilitation and recovery.



Ffion had just come back from a three day outdoor pursuit trip with her school the weekend she fell ill. Despite clearly having had a brilliant time, she complained of feeling ill and shivery which her parents put down to a cold. But by the Sunday, Ffion was vomiting and complaining of severe headaches so on the advice of their GP, Leigh and James took her to their local A&E where she was diagnosed with gastroenteritis and sent home to rest. But Ffion just got worse.

Back at A&E and with Ffion now drifting between semi-consciousness and extreme agitation, Ffion was admitted and given a CT scan which revealed a swelling on her brain. She was rushed to the paediatric intensive care unit at the Noah's Ark Children's Hospital for Wales where she began treatment for encephalitis. She responded well and within a week her condition was stable enough to move down to Jungle ward. But none of the Ffion her parents knew was there.

James says: "Our daughter was there physically which, after what she'd been through was a huge relief, but there was nothing else. She would wake and be put in her chair and that's how she'd stay all day, void of any expression, just staring in to space."

Six long weeks after arriving on Jungle ward, Leigh and James were taken aside and told by doctors that Ffion's condition may now not never improve. But strangely, from that point on, it did. One afternoon Leigh noticed that Ffion's eyes were tracking her across the room. She started reacting to her surroundings and only a few days later began mouthing words. Leigh says: "I'll never forget walking on to the ward that Sunday morning and seeing the excitement on the nurses' faces. They couldn't wait to tell us that randomly, in the middle of the night, Ffion had started shouting for the TV to be put on!"

Despite the huge improvements in Ffion, she still had a huge and difficult journey ahead of her. The once fiercely independent and active 12-year-old was now dependent on her parents for everything. Leigh and James say it was like having a baby again. Ffion began a rigorous 12 week neuro rehabilitation programme which included physiotherapy, occupational health and speech and language therapy. With that support, Ffion slowly began to regain her speech and movement and with it, a bit of her independence.

Leigh says: "The neuro rehab team were brilliant. They spent time with Ffion in the hydrotherapy pool, taught her to navigate steps and pavements in the garden and even took her to the local fruit stall to practice her life skills. She had everything thrown at her in that 12 weeks but she took it all in her stride."

After several months on Jungle ward, Ffion was finally able to go home. She still faces huge challenges on a daily basis but despite being a different child to the one she was, her parents are hugely grateful for the one they now have. It's impossible to say whether she will make a full recovery but Ffion is making progress all the time.

James says: "We can't fault the care Ffion received while she was on Jungle Ward and the staff there do a great job with what they have. But for us and many of the other families there, the stays are long and difficult. Having new equipment and facilities through the

Jungle ward Appeal will help make life so much better during massively difficult times. "It's a world we knew nothing about before last year but we unfortunately know now that neurological injuries like Ffion's

can be devastating and take a huge amount of specialist intervention to treat.

We're delighted that through this appeal, Jungle Ward will soon have purpose built rehabilitation facilities that will give children like our daughter the best possible chance at a normal life again."

Our heartfelt thanks to all our supporters and volunteers who make our work possible.

Below are some of the companies, organisations and individuals who made substantial contributions in 2019.

Advantage Accountancy and Advisory Ltd

Anthony Colcombe

B V Rees Ltd

Bag it Up

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The Entertainer

The former Lord Mayor of Cardiff, Cllr Dianne Rees JP

The Hilton Hotel Cardiff

The late Hilda Thomas

The late Irene May Cox

The late Jean Scott Phillips

The late Paul Buley

The late Raymond Victor Hoskins

The late Ruth Walters

The late William Rhys Jones

The late Wyndham R Jones

Victoria & Sara Jones

The Waterloo Foundation

Welsh Hospitals Choir

Financial review

The trustees are pleased that income for the year for the group again exceeded £1m at £1,509,026 (charity £1,468,730).

Total funds of £1,426,042 were held by the group at the end of year (charity £1,420,574), of which £462,930 were restricted (group and charity) and £963,112 (charity £957,644) were unrestricted.

There is a designated fund of £445,014 against commitments made to the hospital. General reserves stood at £518,090 (charity £512,630) at the year-end. Free reserves are £484,174 for the group (charity £478,882) at the year-end.

During the year, expenditure on charitable activities decreased from £1,863,486 in 2018 to £953,918 in 2019. Grants awarded towards hospital equipment decreased by £965,782, this includes hospital grants approved in 2018 and 2019 and included as creditors at the year-end of £888,901 (2018: £506,776).

This is due to the delay in drawdown from the Health Board for the neonatal family emotional support service. At the end of 2019 £282,895 was held for the Neonatal ICU ("Tiny Lives Appeal") (comprised of the Tiny Lives, Annie's Rainbows and Enterprise Neonatal funds in note 24). The overall balance of this restricted fund was reduced as funds were drawn down for equipment and facilities at the new unit.

This fund is expended based on the funding requests received and approved by the board.

The costs of raising funds was higher in 2019 at £408,573 compared to £300,593 in 2018 as we opened our first high street shop, invested in technology and communication and grew the team for longer term stability.

During the year the charity also made much needed investment in its own offices to provide adequate storage and to be able to accommodate a growing number of staff and volunteers.

Investment policy and objectives

The Noah's Ark Children's Hospital Charity exercises great caution with the funds we receive. Assets are held in cash with funds invested at fixed rates on the London Money Market or on fixed term deposits, all with major British financial institutions. No funds are invested on the Stock Market.

Reserves policy

The trustees have long considered that general reserves should not fall below £500,000 to cover approximately six months operational costs and also allow the trustees to respond to urgent charitable requirements which may arise. The general reserve exceeds this at the year-end at £518,090 for the group and £512,630 for the charity only.

The trustees noted during 2019 that the level of general reserves should be reviewed in 2020 to ensure that the level was adequate to reflect the growth of the charity and the increasing annual requests made of the charity by the Health Board.

Going concern

As outlined in the Chairman's report, the Covid-19 pandemic has had a significant impact on the Charity and we expect to see a drop in income of up to 50% in 2020. However, work is ongoing to mitigate costs where possible and new ideas for fundraising are being implemented to replace events that were unable to take place. On the basis of their assessment of the Charity's financial position, the trustees are satisfied that there are no going concern issues for the Charity and Group. Therefore, they continue to adopt the going concern basis of accounting in preparing the financial statements.

Plans for 2020: Objectives at a glance

Investing in child health

- 1. Provide the hospital with the best facilities including state of the art medical equipment.
- 2. To support patients and families by enhancing their experience and lessening anxiety.
- 3. To support innovation in health care.
- We will contribute to the vision for the best treatment of children in need of specialist care by working in partnership with the hospital senior management to support the design and development of services and by learning from families and patients at the hospital.
- We will develop our grant making and help effect immediate change at the hospital and through community services.
- We will continue to invest in: medical equipment and direct medical care, innovation and service improvement, patient and family support, professional development and the hospital environment.
- We will hold consultation workshops with the families and the patients known to us to help shape our plans.
- We will raise £1m for the redevelopment of jungle ward by the end of 2021.
- We will support the pilot funding of new services that includes staff recruitment where there is an overarching benefit to children. We will demonstrate that our spending is balanced across our different stated areas of investment.
- We will continue to set aside an annual budget to support our 'over and above' activities such as Hub Club and Sparkle Fund. We will seek partners to help us bring joy or help during difficult times.

Investing in people

- 1. Retain and develop a team that is fully committed and invested in the charity and the hospital.
- **2.** We will support the team through training and encourage professional development.

- **3.** We will link individual performance to the achievement of the charity's goals.
- **4.** We will invest in the recruitment, retention and care of our volunteers.
- 5. We will design and execute a volunteer strategy and programme.
- As a small charity we are able to be flexible and responsive to new ideas and developments. Staff are encouraged to bring new ideas to the table and this will continue. Improvements to the charity however small will be recognised and recorded at appraisals.
- We will develop our 'people' resources as part of an overall programme that begins at induction to ensure both staff and volunteers feel supported in their work and valued for their contribution. It will seek to ensure that our values are embedded throughout the charity. Our volunteer programme will be redesigned and a new strategy created to ensure that volunteering is safe, robust and consistent across all areas.

Investing in a strong charity

- **1.** We will create and sustain a strong charity by investing in our governance, fundraising, communications and technology.
- 2. We will improve our supporter's journey from the point of entry and we will do our best to make them feel a valued part of our charity.
- **3.** We will invest in expertise and technology in order to support our fundraising and communications objectives.
- 4. We will invest in our fundraising capability so we can deliver our ambitions.
- **5.** We will conduct a policy review to ensure that the charity is up to date and compliant.
- **6.** We will continue to be transparent to our stakeholders and the wider public.
- We will clearly demonstrate the impact our fundraising makes, thanks to our supporters.
- We will measure our reach and levels of awareness and understand.

Structure, governance and management

The organisation has two separate limited companies within its group. The parent company, Noah's Ark Children's Hospital Limited, is a charitable company limited by guarantee and as such is governed by a Memorandum and Articles of Association. The company was incorporated on 29 December 1997 under the Companies Act 1985 and registered as a charity on 11 May 1998. The charity's name was formally changed with the Charity Commission on 22 August 2012 and Companies House on 18 March 2013.

The Noah's Ark Children's Hospital Charity has a Board of Trustees who are both Trustees and Directors of the charitable company as required by company law.

The charity's wholly owned subsidiary, Noah's Ark Appeal Limited, is a limited company, company number 04656756, incorporated 5 February 2003, but which has been dormant for a number of years. During 2018 the activities of the shop in the foyer of the hospital were transferred from the charity into the trading subsidiary and, as such, consolidated accounts have been prepared. The registered address is the same as that of the parent charity.

The directors of the subsidiary are Edward Hayward, who is also a trustee of the charity, and Suzanne Mainwaring, the charity's director.

Recruitment and appointment of new trustees

Trustees are appointed, by majority vote, at the Annual General Meeting, for their expertise, profile and specialist skills in adding value to our charitable and fundraising activities.

Trustee Induction, Training and Organisational Structure

Trustee Induction and Training is the responsibility of the Chair and the Director. New trustees will be issued with a set of documents to help them become more familiar with the charity and which should include governing documents, the previous years audited accounts, information on the management structures and all relevant health and safety information. These can then be discussed at meetings with the Chair and Director.

The Trustees meet quarterly to review progress against strategic plans. Some of the Trustees also sit on separate Finance and Fundraising Groups. An AGM is called annually. The Trustees also meet monthly to discuss fundraising and general business.

The Director is responsible for the strategic plan and the day to day operation of the charity and attends the finance, fundraising and trustee meetings where a full brief is given to Trustees.

The Trustees are unremunerated. Expenses are reimbursed where claimed.

Our people

Our staff team at the end of 2019 numbered fourteen. Seven members of the team are employed directly by the charity and the remaining seven are employed by Cardiff and Vale UHB. Contracts for these seven staff are held by Cardiff and Vale UHB with a recharge made to the charity for the costs incurred solely in relation to the charity's activities. Pay scales, personal development review systems and incremental rises are all set by the NHS at a UK wide level and adhered to by the charity for any permanent staff.

We are indebted to our volunteers who donated an incredible 1964 hours in 2019. They are an essential part of our charity and we thank each and every one for the diverse ways in which they are involved.

It is an aim over the next few years to develop our honorary and ambassadorial roles and recruit those who can play a key role in helping the charity achieve its charitable objectives. We also seek to increase our celebrity support and hope to attract well known people who have a strong affinity to our cause and who will utilise their influence to cultivate and solicit support that may otherwise be beyond the reach of the fundraising team. The members of this board will serve as ambassadors for the charity raising awareness and identifying new opportunities for fundraising and engagement.

Risk management

All policies and procedures are subject to annual review to identify and minimise risk across all areas.

Investment policy

The Noah's Ark Children's Hospital Charity exercises great caution with the funds we receive. Assets are held in cash with funds invested at fixed rates on the London Money Market or on fixed term deposits, all with major British financial institutions. No funds are invested on the Stock Market.

Disclosure

Each Trustee and other Persons of Influence within or linked to the Noah's Ark Children's Hospital Charity are required to formally disclose any outside business interests to ensure there is no conflict of interest.

Our fundraising in practice

At the Noah's Ark Charity, our supporters are at the heart of everything that we can achieve for the hospital and the many thousands of patients that receive specialist care here each year. For every £1 raised by our supporters, we aim to spend a minimum of 80p in every £1 directly on the needs of the hospital. We have a robust system for tracking and processing the income we receive. We were delighted to learn that in the 2019 NFP charity awareness survey in Wales we are widely regarded as a trusted charity. Happily this echoes the positive feedback received from a previous survey of our own supporters in the summer of 2018. Our reputation for integrity and delivering on our promises is something that we strive fiercely to uphold.

We have long standing and meaningful relationship with many of our supporters and are grateful to those who give their valued support in many different ways. We respect and protect the privacy of our supporters and rely on consent and legitimate interest in all our communication. We do not sell or share donor data.

We are committed to achieving the highest standards in our fundraising and are signed up to the Fundraising Regulator and its Code of Fundraising Practice. We are confident that our people are delivering ethical fundraising through training and ongoing monitoring,

We do not work with third party fundraisers but have fundraising contracts in place with commercial participators and data processors.

We are very fortunate to have the great support of people and organisations fundraising for us in their communities. We provide the support they need to keep their activities safe and legal and obtain a fundraising agreement where we know of such activities so the public can be reassured that the activity is authorised.

We adhere to the policies of our partner Cardiff and Vale Health Board which include our commitment to the All Wales NHS Policy safeguarding children and vulnerable people. In addition, we have worked with the NSPCC to develop our own safeguarding policy. We have incorporated the values and behaviours of Cardiff and Vale Health Board and expect all our employees and volunteers to hold these core values and exhibit core behaviours.

We are currently conducting a review of our internal processes and policies to test that they remain robust and to improve effectiveness and efficiency wherever possible.

We are pleased to report that the Noah's Ark Charity received no formal complaints in 2019.

Statement of trustees' responsibilities

The trustees (who are also the directors of Noah's Ark Children's Hospital Charity for the purposes of company law) are responsible for preparing the Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the group and parent charitable company and of the incoming resources and application of resources, including the income and expenditure, of the group and parent charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements:
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the group and parent charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the group and parent charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the group and parent charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the group and parent charitable company's auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the group and parent charitable company's website.

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 23 September 2020 and signed on the board's behalf by

E A Hayward - Trustee

Opinion

We have audited the financial statements of Noah's Ark Children's Hospital Charity (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31st December 2019 which comprise the consolidated Statement of Financial Activities (including income and expenditure account), the consolidated and parent charitable company Statement of Financial Position, the consolidated Statement of Cash Flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the group and parent charitable company's affairs as at 31st December 2019 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the group and parent charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the group and parent charitable company financial statements and our Report of the Independent Auditors thereon.

Our opinion on the group and parent charitable company financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the group and parent charitable company financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the group and parent charitable company financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the group and parent charitable company financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the group and parent charitable company financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of group and parent charitable company financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the group and parent charitable company financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group and parent charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the group's or parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group's or the parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Report of the Independent Auditors to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Report of the Independent Auditors. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.

Our responsibilities for the audit of the financial statements (continued)

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the group financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Farmer Almand (Carrier State to

Farzana Ahmed (Senior Statutory Auditor) for and on behalf of Carston Chartered Accountants

Tudor House 16 Cathedral Road Cardiff CF11 9LJ

Date: 29 Sep 2020

Consolidated statement of financial activities

(including income and expenditure account) Year ended 31 December 2019

				2019	2018
		Unrestricted funds	Restricted funds	Total funds	Total funds
	Note	£	£	£	£
Income and endowments					
Donations and legacies	2	1,131,743	265,515	1,397,258	1,375,764
Other trading activities	3	105,379	543	105,922	67,544
Investment income	5	5,846	_	5,846	4,151
Total income		1,242,968	266,058	1,509,026	1,447,459
Expenditure					
Expenditure on raising funds:	6	(408,573)	_	(408,573)	(300,593)
Expenditure on charitable activities (Supporting the Children's Hospital)	7	(831,443)	(122,475)	(953,918)	(1,863,486)
Taxation		(355)	_	(355)	(888)
Total expenditure		(1,240,371)	(122,475)	(1,362,846)	(2,164,967)
Net income / expenditure		2,597	143,583	146,180	(717,508)
Transfers between funds	24	(1,059)	1,059	, _	_
Net movement in funds		1,538	144,642	146,180	(717,508)
Reconciliation of funds					
Total funds brought forward		961,574	318,288	1,279,862	1,997,370
Total funds carried forward		963,112	462,930	1,426,042	1,279,862

Statement of financial position

31 December 2019		2019		201	8
		Group	Charity	Group	Charity
- ,	Note	£	£	£	£
Fixed assets	47	00.040	00 740	4.004	4.704
Tangible fixed assets	17	33,916	33,748	4,934	4,701
Investments	18	_	2	_	2
		33,916	33,750	4,934	4,703
Current assets					
Stocks	19	11,412	6,658	15,938	10,607
Debtors	20	367,394	391,610	176,826	193,086
Cash at bank and in hand		1,954,661	1,927,100	1,676,348	1,657,019
	_	2,333,467	2,325,368	1,869,112	1,860,712
Creditors: amounts falling due within one year	21	(941,341)	(938,544)	(594,184)	(589,571)
Net current assets	_	1,392,126	1,386,824	1,274,928	1,271,141
Total assets less current liabilities		1,426,042	1,420,574	1,279,862	1,275,844
Net assets	_	1,426,042	1,420,574	1,279,862	1,275,844
Funds of the charity	24				
Unrestricted funds					
Parent Charity		957,644	957,644	957,556	957,556
Subsidiary		5,468	· -	4,018	_
Total unrestricted funds	_	963,112	957,644	961,574	957,556
Restricted funds		462,930	462,930	318,288	318,288
Total charity funds	_	1,426,042	1,420,574	1,279,862	1,275,844

The trustees have prepared group accounts in accordance with section 398 of the Companies Act 2006 and section 138 of the Charities Act 2011.

The financial statements were approved by the Board of Trustees and authorised for issue on 23 September 2020 and were signed on its behalf by:

	Trustee	the st.	Trustee
E. A. HAYLO ARD	Name	J. A. HAYLWARD	Name

Consolidated statement of cash flows

Year ended 31 December 2019

Noah's Ark Children's Hospital Charity

real ended 31 December 2013		2019	2018
		£	£
Cash flows from operating activities	Notes		
Cash generated from operations	1	309,673	(392,361)
Finance costs paid		(1,892)	(2,982)
Net cash provided by/(used in) operating activities		307,781	(395,343)
Cash flows from investing activities			
Purchase of tangible fixed assets		(35,207)	(2,534)
Interest received		5,739	4,454
Net cash (used in)/provided by investing activities	_	(29,468)	1,920
Change in cash and cash equivalents in the reporting period		278,313	(393,423)
Cash and cash equivalents at the beginning of the reporting period		1,676,348	2,069,771
Cash and cash equivalents at the end of the reporting period		1,954,661	1,676,348

Year ended 31 December 2019

1. Reconciliation of net income/(expenditure) to net cash flow from operating activities

Loss on disposal of fixed assets Interest received (5,846) (4,151) Finance costs Taxation Decrease/(increase) in stocks Increase in trade and other debtors 1 (5,846) (4,151) 1,892 (2,982) 1,892 (11,744) 1,744) 1,744) 1,744)		2019	2018
Adjustments for: Depreciation charges 6,224 1,723 Loss on disposal of fixed assets 1 - Interest received (5,846) (4,151) Finance costs 1,892 2,982 Taxation 355 888 Decrease/(increase) in stocks 4,526 (11,744) Increase in trade and other debtors - -		£	£
Depreciation charges 6,224 1,723 Loss on disposal of fixed assets 1 - Interest received (5,846) (4,151) Finance costs 1,892 2,982 Taxation 355 888 Decrease/(increase) in stocks 4,526 (11,744) Increase in trade and other debtors - -	Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)	146,180	(717,508)
Loss on disposal of fixed assets Interest received (5,846) (4,151) Finance costs Taxation Tecrease/(increase) in stocks Increase in trade and other debtors 1 (5,846) (4,151) (4,151) (4,151) (4,151) (5,846) (4,151) (1,742) (1,744) (1,744) (1,744)	Adjustments for:		
Interest received (5,846) (4,151) Finance costs 1,892 2,982 Taxation 355 888 Decrease/(increase) in stocks 4,526 (11,744) Increase in trade and other debtors	Depreciation charges	6,224	1,723
Finance costs Taxation Tecrease/(increase) in stocks Increase in trade and other debtors 1,892 2,982 4,888 4,526 (11,744)	Loss on disposal of fixed assets	1	_
Taxation Decrease/(increase) in stocks Increase in trade and other debtors 355 4,526 (11,744)	Interest received	(5,846)	(4,151)
Decrease/(increase) in stocks Increase in trade and other debtors 4,526 (11,744)	Finance costs	1,892	2,982
Increase in trade and other debtors	Taxation	355	888
	Decrease/(increase) in stocks	4,526	(11,744)
Increase in propayments and accrued income (63.202)	Increase in trade and other debtors	-	_
(130,401) (03,202)	Increase in prepayments and accrued income	(190,461)	(63,202)
(Decrease)/increase in trade and other creditors 355,309 424,669	(Decrease)/increase in trade and other creditors	355,309	424,669
(Decrease)/increase in accruals (8,507) (26,018)	(Decrease)/increase in accruals	(8,507)	(26,018)
Net cash provided by/(used in) operations309,673(392,361)	Net cash provided by/(used in) operations	309,673	(392,361)

2. Analysis of changes in net funds

	At 1/1/19	Cash flow	At 31/12/19
Net cash	£	£	£
Cash at bank and in hand	1,676,348	278,313	1,954,661
Total	1,676,348	278,313	1,954,661

Year ended 31 December 2019

1. Accounting policies

General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Upper Ground Floor, Noah's Ark Children's Hospital, for Wales, Heath Park, Cardiff, CF14 4XW.

Basis of preparing the financial statements

The financial statements of the group have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006, as well as applicable charity and company law. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in sterling, which is the functional currency of the entity. Monetary amounts in these accounts are rounded to the nearest \pounds .

Basis of consolidation

These consolidated financial statements include the financial statements of Noah's Ark Children's Hospital Charity (the 'parent charitable company') and Noah's Ark Appeal Limited, its wholly owned trading subsidiary (details of which can be found in note 4), made up to 31 December 2019.

These financial statements consolidate the results of the charity and its wholly owned subsidiary on a line-by-line basis.

The trading results of the subsidiary are disclosed in note 4 to these financial statements.

In accordance with the provisions of s408 of the Companies Act 2006 and paragraph 9.2 of FRS 102, the charitable company is exempt from the requirement to present its own income and expenditure account and statement of financial activities.

No separate cash flow statement has been presented for the charity itself as the charity has taken advantage of the exemptions in paragraph 1.12 of FRS 102.

Going Concern

There are no material uncertainties about the charity's ability to continue.

Critical accounting judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Income tax

The taxation expense represents the aggregate amount of current tax recognised in the reporting period for the trading subsidiary.

The charitable company does not have any taxable profits.

Current tax is recognised on taxable income or expenditure for the current period. Current tax is measured at the amounts of tax expected to pay or recover using the tax rates and laws that have been enacted or substantively enacted at the reporting date.

Year ended 31 December 2019

1. Accounting policies - continued

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- other trading activities relate to the high street shop, events and Santa's Grotto income.
- investment income relates to bank interest receivable.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

Grant Policy

Grants given are recognised in the year in which they are offered and accepted without conditions attached. Grants offered for a period of more than one year are recognised as creditors if there are no conditions to be met to receive further funding. Where a condition is included in the offer before future instalments are paid the future instalment grant is recognised as commitments.

Allocation and apportionment of costs

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Office fixtures and fittings - 25% Straight line on cost Shop fixtures and fittings - 20% Straight line on cost

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Items costing less than £100 are not capitalised but written off directly to the income and expenditure account.

Year ended 31 December 2019

1. Accounting policies - continued

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities

Fund accounting

General unrestricted funds represent those monies freely available for application towards achieving any charitable purpose that falls within the charity's charitable objects.

The charity also maintains a designated fund towards the anticipated ongoing costs of equipping the hospital.

Restricted funds comprise monies which have either been raised for, and their use restricted to, specific purposes, or donations subject to donor imposed restrictions.

Transfers are made between funds under the instruction of the trustees.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Investments

Fixed asset investments are initially recorded at cost, and subsequently stated at cost less any accumulated impairment losses. Unlisted investments in the parent charitable company comprise the investment in the subsidiary, Noah's Ark Appeal Limited (company registration number 04656756). This is included at cost as the majority of the profits are gift aided to the charity. The only reserves maintained in the subsidiary are for working capital purposes.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Year ended 31 December 2019

2. Donations and legacies	Unrestricted funds	Restricted funds	Total funds 2019
	£	£	£
Legacies	356,962	-	356,962
Grants	11,340	4,443	15,783
Clothes recycling schemes	34,267	-	34,267
Individuals and other groups	315,929	143,522	459,451
Trusts and foundations	12,733	375	13,108
Corporate donations	272,090	96,503	368,593
Fundraising events	128,422	20,672	149,094
	1,131,743	265,515	1,397,258
Grants received, included in the above, are as follows:	Unrestricted funds	Restricted funds	Total funds 2019
	£	£	£
The Echo Trust - Cardio Ultrasound for Neonatal Ward	-	-	-
The Toy Trust - Play Specialist Equipment	-	-	-
The Wooden Spoon Society	-	-	-
Charities Trust	4,840	-	4,840
Rainbow Child Foundation	-	-	-
Reuben Foundation	2,500	-	2,500
TJX UK Foundation	_	-	_
Miscellaneous small grants	_	-	_
Deymel Charitable Trust	1,000	-	1,000
Lloyds Bank Foundation	1,500	-	1,500
Thomas Cook Children's Charity		4,443	4,443
The Huggard Charitable Trust	500	_	500
The Eakin Foundation	1,000		1,000
	11,340	4,443	15,783

Year ended 31 December 2019

2. Donations and legacies - continued	Unrestricted funds	Restricted funds	Total funds 2018
	£	£	£
Legacies	343,662	_	343,662
Grants	59,571	9,000	68,571
Clothes recycling schemes	54,534	_	54,534
Individuals and other groups	281,884	109,638	391,522
Trusts and foundations	21,644	250	21,894
Corporate donations	148,358	218,792	367,150
Fundraising events	98,401	30,030	128,431
	1,008,054	367,710	1,375,764
Grants received, included in the above, are as follows:	Unrestricted funds	Restricted funds	Total funds 2018
	£	£	£
The Echo Trust - Cardio Ultrasound for Neonatal Ward	-	5,000	5,000
The Toy Trust - Play Specialist Equipment	-	2,000	2,000
The Wooden Spoon Society	50,000	_	50,000
Charities Trust	5,371	_	5,371
Rainbow Child Foundation	1,000	_	1,000
Reuben Foundation	2,000	_	2,000
TJX UK Foundation	_	2,000	2,000
Miscellaneous small grants	1,200	_	1,200
Deymel Charitable Trust	-	_	_
Lloyds Bank Foundation	-	_	_
Thomas Cook Children's Charity		_	_
The Huggard Charitable Trust	_	_	_
The Eakin Foundation			
	59,571	9,000	68,571

Year ended 31 December 2019

3. Other trading activities	Unrestricted funds	Restricted funds	Total funds 2019
	£	£	£
Trading at fundraising events	2,005	543	2,548
Shop income	96,855	-	96,855
Social lotteries	6,519	-	6,519
	105,379	543	105,922
	Unrestricted funds	Restricted funds	Total funds 2018
	£	£	£
Trading at fundraising events	2,644	2,692	5,336
Shop income	56,307	_	56,307
Social lotteries	5,901	_	5,901
	64,852	2,692	67,544
			

In April 2018 the activities of the shop in the foyer of the hospital were transferred into the subsidiary company. In May 2019 the charity opened a high street charity shop selling donated goods. The current year results above consolidate the foyer shop income of £64,752 (2018: before transfer £12,361, trading subsidiary £45,965) with the income of the high street shop £32,352 (2018: £nil), excluding any intercompany transactions of £249 (2018: £2,019). The full results of the trading subsidiary are detailed in note 4.

Year ended 31 December 2019

4. Results of the trading subsidiary

As stated, the foyer shop's operations are now carried out through the trading subsidiary, Noah's Ark Appeal Limited. This company is a private limited company, registered in England and Wales, company number 04656756, and its registered office is the same as that of the parent charity. It pays its profits to the charity by gift aid, in accordance with the deed of covenant in place between them. Some profits were retained in the first year as working capital for the shop. The charity owns the entire share capital of 2 ordinary shares of £1 each. A summary of the results of the subsidiary alone is shown below:

	2019	2018
	£	£
Turnover	64,705	45,965
Cost of sales	(35,266)	(21,574)
Gross profit	29,439	24,391
Administrative expenses, including management charges payable		
to Noah's Ark Children's Hospital Charity and audit fees	(15,266)	(15,551)
Other operating income: donations received	132	1,066
Operating profit	14,305	9,906
Tax on profit	(355)	(888)
Profit for the financial year and total comprehensive income	13,950	9,018
Gift aid payment to Noah's Ark Children's Hospital Charity	(12,500)	(5,000)
Retained earnings at the start of the year	4,018	
Retained earnings at the end of the year	5,468	4,018

Year ended 31 December 2019

4. Results of th	e trading	subsidiary ·	- continued
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	2019	2018
The assets and liabilities of the subsidiary were:	£	£
Fixed assets	168	233
Current assets	32,333	24,791
Creditors: amounts falling due within one year	(27,031)	(21,004)
Net current assets	5,302	3,787
Net assets	5,470	4,020
Capital and reserves		
Called up share capital	2	2
Profit and loss account	5,468	4,018
Shareholders funds	5,470	4,020

5. Investment income

	Unrestricted funds	Total funds 2019	Unrestricted funds	Total funds 2018
	£	£	£	£
Bank interest receivable	5,846	5,846	4,151	4,151

The charity continues to be very active in its support to the Noah's Ark Children's Hospital for Wales, supporting requests for significant funds for the provision of medical equipment and the support of direct services to patients. In addition, the charity provides funds for the provision of services and facilities for patients and their families to ensure their experience is less anxious during an often difficult time. The cash balances are held to cover any outstanding commitments to the hospital which are drawn down as required. The trustees apply a low risk policy of investing funds in interest bearing accounts with well-established financial institutions with a significant UK presence. This will generally take the form of money market and fixed rate term deposits that generate interest that will be used for further projects.

Year ended 31 December 2019

6. Raising funds

Raising donations and legacies	Unrestricted funds	Total funds 2019	Unrestricted funds	Total funds 2018
	£	£	£	£
Staff costs	182,203	182,203	162,878	162,878
Fundraising purchases	67,104	67,104	17,676	17,676
Fundraising marketing	62,206	62,206	87,854	87,854
Third party events costs	8,471	8,471	2,930	2,930
	319,984	319,984	271,338	271,338
Other trading activities	Unrestricted funds	Total funds 2019	Unrestricted funds	Total funds 2018
	£	£	£	£
Purchases	39,961	39,961	24,108	24,108
Staff costs	18,476	18,476	_	_
Shop rent and service charges	4,500	4,500	_	_
Shop rates	1,206	1,206	_	_
Events marketing & merchandise	11,433	11,433	3,359	3,359
Shop utilities, ins, licences & cleaning costs	2,329	2,329	_	_
Shop miscellaneous costs	2,797	2,797	1,761	1,761
Shop depreciation	3,104	3,104	27	27
Shop exceptional items for start-up	4,783	4,783	_	_
	88,589	88,589	29,255	29,255
Aggregate amounts	408,573	408,573	300,593	300,593

As discussed above, these figures include the consolidated shop expenditure of the charitable company and the trading subsidiary, the individual results of which can be seen in note 4.

Year ended 31 December 2019

7. Charitable activities costs	Direct Costs (note 8)	Grant funding of activities (note 9)	Support Costs (note 10)	2019 Totals
	£	£	£	£
Supporting the Children's Hospital	184,871	683,946	85,101	953,918
	Direct Costs (note 8)	Grant funding of activities (note 9)	Support Costs (note 10)	2018 Totals
	£	£	£	£
Supporting the Children's Hospital	140,854	1,649,728	72,904	1,863,486

8. Direct costs of charitable activities

	Unrestricted funds	Total funds 2019	Unrestricted funds	Total funds 2018
	£	£	£	£
Staff costs	131,461	131,461	100,361	100,361
Office costs and sundry equipment	16,878	16,878	8,560	8,560
Rent	5,000	5,000	5,000	5,000
Travel, subsistence and catering	4,567	4,567	4,233	4,233
Training	3,132	3,132	550	550
IT costs	18,571	18,571	15,902	15,902
Subscriptions and licences	5,262	5,262	6,248	6,248
	184,871	184,871	140,854	140,854

Year ended 31 December 2019

9. Grants payable	Unrestricted funds	Restricted funds	Total funds 2019
	£	£	£
Supporting the Children's Hospital	561,471	122,475	683,946
	Unrestricted funds	Restricted funds	Total funds 2018
	£	£	£
Supporting the Children's Hospital	953,312	696,416	1,649,728

All of the above represent grants to institutions, namely Cardiff & Vale University Health Board, who manage and run the Noah's Ark Children's Hospital for Wales.

10. Support costs			
	Unrestricted funds	Total funds 2019	Unrestricted funds

Management:	£	£	£	£
Support wages	61,701	61,701	51,341	51,341
Depreciation of tangible assets	3,120	3,120	1,696	1,696
Loss on sale of tangible fixed assets	1	1	_	_
Bank charges	1,881	1,881	2,982	2,982
	66,703	66,703	56,019	56,019
Governance:				
Auditors' remuneration	9,000	9,000	9,000	9,000
Accountancy fees	2,009	2,009	2,137	2,137
Legal fees	2,040	2,040	_	_
Costs of trustee meetings	1,286	1,286	1,507	1,507
Other office costs	4,063	4,063	4,241	4,241
	18,398	18,398	16,885	16,885
	85,101	85,101	72,904	72,904

Total funds 2018

Year ended 31 December 2019

11. Net income/(expenditure)

Net income/(expenditure) is stated after charging/(crediting):	2019	2018
	£	£
Depreciation - owned assets	6,224	1,723
Other operating leases	5,212	712
Deficit on disposal of fixed assets	1	

12. Taxation

Taxation is only applicable on the results of the trading subsidiary. The tax charge for the year is £355 (2018: £888), based on profits of £1,450 (2018: £4,018) as adjusted by disallowed expenditure and capital allowances. The tax rate applicable is 19%.

13. Charitable company results

The charitable company has taken advantage of Section 408 of the Companies Act 2006 and has not included its own income and expenditure account in these financial statements. The results of the Noah's Ark Children's Hospital Charity are summarised below:

	Unrestricted funds	Restricted funds	Total Funds 2019	Total funds 2018
	£	£	£	£
Total incoming resources	1,202,672	266,058	1,468,730	1,418,837
Total resources expended	(1,201,525)	(122,475)	(1,324,000)	(2,140,363)
Net incoming / (outgoing) resources	1,147	143,583	144,730	(721,526)
Transfers between funds	(1,059)	1,059	-	-
Net movement in funds	88	144,642	144,730	(721,526)
Funds:				
As at 1 January 2019	957,556	318,288	1,275,844	1,997,370
As at 31 December 2019	957,644	462,930	1,420,574	1,275,844

The above results include £12,500 (2018: £5,000) in gift aid donations received by Noah's Ark Children's Hospital Charity from Noah's Ark Appeal Limited, its trading subsidiary.

Year ended 31 December 2019

14. Auditors' remuneration	2019	2018
	£	£
Fees payable to the charity's auditors and their associates for the audit of the charity's financial statements	9,000	9,000

15. Trustees' remuneration and benefits

There were no trustees' remuneration or other benefits for the year ended 31st December 2019 nor for the year ended 31st December 2018.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st December 2019 nor for the year ended 31st December 2018.

16. Staff costs	2019	2018
	£	£
Wages and salaries	390,019	314,580
Social security costs	2,756	_
Other pension costs	1,066	
	393,841	314,580
	<u> </u>	

Staff costs include all wages recharged by Cardiff & Vale UHB. It also includes an accrual for holiday pay of £1,294 (2018: £(1,353)) at the end of the year, as required by FRS 102. Social security and pension costs represent those of the charity's own payroll scheme only.

	14	9
Shop staff	2	
Charity staff	12	9
The average monthly number of employees and head count during the year was as follows:	2019	2018

No employees received emoluments in excess of £60,000 (2018: nil).

Year ended 31 December 2019

16. Staff costs - continued

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £174,342 (2018 £140,982).

17. Tangible fixed assets - group and charity

Fixtures & Fittings	Shop Fixtures & Fittings	Totals
£	£	£
27,572	-	27,572
11,178	24,029	35,207
(87)	-	(87)
38,663	24,029	62,692
22,638	-	22,638
3,185	3,039	6,224
(86)	-	(86)
25,737	3,039	28,776
12,926	20,990	33,916
4,934		4,934
	£ 27,572 11,178 (87) 38,663 22,638 3,185 (86) 25,737	£ £ 27,572 - 11,178 24,029 (87) - 38,663 24,029 22,638 - 3,185 3,039 (86) - 25,737 3,039

Shares in group

Notes to the consolidated financial statements (continued)

Year ended 31 December 2019

18. Fixed asset investments - charity only	undertakings
MARKET VALUE	£
MARKET VALUE	
At 1st January 2019 and 31st December 2019	2
NET BOOK VALUE	
At 31st December 2019	2
At 31st December 2018	2

There were no investment assets outside the UK.

The company's investments at the balance sheet date in the share capital of companies include the following:

Noah's Ark Appeal Limited

Registered office: Upper Ground Floor, Noah's Ark Children's Hospital for Wales, Heath Park, Cardiff, CF14 4XW Nature of business: Trading subsidiary

%

Class of share: Holding
Ordinary 100

Ordinary 100	2019	2018
	£	£
Aggregate capital and reserves	5,470	4,020
Profit for the year	13,950	9,018

The above investments represent the 100% share capital of the trading subsidiary, Noah's Ark Appeal Limited. All investments shown above are held at valuation, which is the same as cost, as the profits of the subsidiary are transferred to the parent charity as a gift aid distribution.

Year ended 31 December 2019

19. Stocks	2019		2018	
	Group	Charity	Group	Charity
	£	£		
Merchandise for sale in shop and at events	11,412	6,658	15,938	10,607
20. Debtors: amounts falling due within one year	20	19	20	18
	Group	Charity	Group	Charity
	£	£		
Amounts owed by group undertakings	-	24,234	_	16,390
Prepayments and accrued income	366,810	366,792	176,349	176,219
Accrued interest receivable	584	584	477	477
	367,394	391,610	176,826	193,086
21. Creditors: amounts falling due within one year	20		20	
	Group	Charity	Group	Charity
	£	£		
Trade creditors	38,169	38,128	65,560	64,235
Social security and other taxes	2,081	2,081	618	618
Corporation tax	355	_	888	_
Hospital grant creditors	888,901	888,901	506,776	506,776
Accruals and deferred income	11,835	9,434	20,342	17,942
	941,341	938,544	594,184	589,571

Year ended 31 December 2019

22. Leasing agreements - charity only

Minimum lease payments under non-cancellable operating leases fall due as follows:	2019	2018
	£	£
Within one year	10,534	712
Between one and five years	32,932	534
	43,466	1,246

23. Analysis of net assets between funds

Group	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£
Fixed assets	33,916	-	33,916
Investments	-	-	-
Current assets	1,561,612	771,855	2,333,467
Current liabilities	(632,416)	(308,925)	(941,341)
	963,112	462,930	1,426,042
<u>Charity</u>	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£
Fixed assets	33,748	_	33,748
Investments	2	_	2
Current assets	1,553,513	771,855	2,325,368
Current liabilities	(629,619)	(308,925)	(938,544)
	957,644	462,930	1,420,574

Year ended 31 December 2019

23. Analysis of net assets between funds - continued

Group	Unrestricted Funds	Restricted Funds	Total Funds 2018
	£	£	£
Fixed assets	4,934	_	4,934
Investments	_	_	_
Current Assets	1,239,968	629,144	1,869,112
Creditors less than 1 year	(283,328)	(310,856)	(594,184)
	961,574	318,288	1,279,862
Charity	Unrestricted Funds	Restricted Funds	Total Funds 2018
	£	£	£
Tangible fixed assets	4,701	_	4,701
Investments	2	_	2
Current Assets	1,231,568	629,144	1,860,712
Creditors less than 1 year	(278,715)	(310,856)	(589,571)
	957,556	318,288	1,275,844

Noah's Ark Children's Hospital Charity

Company Limited by Guarantee

Notes to the consolidated financial statements (continued)

Year ended 31 December 2019

24. Movement in funds

Current year:

Unrestricted funds	At 1 January 2019	Income	Expenditure	Transfers	At 31 December 2019
<u>Group</u>	£	£	£	£	£
General funds	516,560	1,242,968	(1,240,371)	(1,059)	518,098
Designated fund	445,014	_	_	_	445,014
-	961,574	1,242,968	(1,240,371)	(1,059)	963,112
<u>Charity</u>					
General funds	512,542	1,202,672	(1,201,525)	(1,059)	512,630
Designated fund	445,014	_	_	_	445,014
-	957,556	1,202,672	(1,201,525)	(1,059)	957,644
Prior year comparatives:	At 1 January 2018	Income	Expenditure	Transfers	At 31 December 2018
Group	£	£	£	£	£
General funds	534,894	1,077,057	(1,468,551)	373,160	516,560
Designated fund	805,014	_	_	(360,000)	445,014
-	1,339,908	1,077,057	(1,468,551)	13,160	961,574
<u>Charity</u>					
General funds	534,894	1,048,435	(1,443,947)	373,160	512,542
Designated fund	805,014	_	_	(360,000)	445,014
_	1,339,908	1,048,435	(1,443,947)	13,160	957,556
-					

The general funds are freely available towards the ongoing costs of running the charity. The trustees have a reserves policy such that at least £500,000 should be in place.

The designated fund is allocated towards funding hospital equipment and other services. Funding is initially allocated from general funds but where this takes these funds below the reserves policy of £500,000 a transfer is made from the designated funds to the general funds. No such transfer is required this year (2018: £360,000).

Year ended 31 December 2019

24. Movement in funds - continued

Current year:

Restricted funds	At 1 January 2019	Income	Expenditure	Transfers	At 31 December 2019
- group and charity	£	£	£	£	£
Tiny Lives Neonatal ICU	238,765	90,240	(119,936)	_	209,069
Paediatric Intensive Care Unit	7,572	1,370	_	_	8,942
Annie's Rainbows	40,324	270	_	_	40,594
Enterprise Neonatal	22,845	10,387	_	_	33,232
Island Ward	2,873	335	_	_	3,208
Kidney Centre	170	_	_	_	170
Owl Ward	-	160	_	_	160
Jungle Ward	_	1,418	_	_	1,418
Parent Packs	36	250	(716)	430	_
Play Specialist Equipment	2,500	_	_	-	2,500
Prom Ind Incubator	300	_	_	-	300
Vital Signs Monitor	800	_	-	-	800
Televisions	485	_	_	-	485
Endoscopy	176	_	-	-	176
Various Wards Funds	1,382	70	-	-	1,452
Peter Holmes Fund	60	-	-	-	60
Oncology Ward	-	36	-	-	36
Surgical Instruments	-	1,140	(1,250)	110	-
Gastroenterology	-	663	-	-	663
Starfish Ward	-	155	_	-	155
Sparkle Fund	_	54	(573)	519	-
Jungle Redevelopment	-	155,067	-	_	155,067
Sensory Equipment		4,443	<u> </u>		4,443
	318,288	266,058	(122,475)	1,059	462,930

Year ended 31 December 2019

24. Movement in funds - continued

Prior year comparative:

	657,462	370,402	(696,416)	(13,160)	318,288
Sensory Equipment					
Jungle Redevelopment	_	_	_	_	-
Sparkle Fund	-	_	_	_	-
Starfish Ward	-	_	-	_	-
Gastroenterology	-	_	-	_	-
Surgical Instruments	-	_	_	_	-
Oncology Ward	_	60	_	_	60
Peter Holmes Fund	_	35	_	(35)	-
Various Wards Funds	1,019	363	-	_	1,382
Endoscopy	176	_	_	_	176
Televisions	485	_	_	_	485
Vital Signs Monitor	-	800	_	_	800
Prom Ind Incubator	300	_	_	_	300
Play Specialist Equipment	_	2,500	_	_	2,500
Parent Packs	13	136	(113)	_	36
Jungle Ward	-	95	_	(95)	-
Owl Ward	_	249	_	(249)	_
Kidney Centre	30	140	_	_	170
Island Ward	625	2,248	_	_	2,873
Enterprise Neonatal	8,832	14,013	_	_	22,845
Annie's Rainbows	40,017	307	_	_	40,324
Paediatric Intensive Care Unit	5,877	1,695	_	_	7,572
Tiny Lives Neonatal ICU	600,088	347,761	(696,303)	(12,781)	238,765
- group and charity	£	£	£	£	£
Restricted funds	At 1 January 2018	Income	Expenditure	Transfers	At 31 December 2018

Year ended 31 December 2019

24. Movement in funds - continued

During the year monies were received from donors towards specific purposes. Some of these purposes were at the request of the donor and agreed by the hospital and charity, while others, such as the Tiny Lives Campaign towards a Neonatal Intensive Care Unit and the Jungle Ward Appeal are appeals begun by the charity.

Many of the funds raised were also spent in the year on equipment, while others remain outstanding at the year end.

Transfers between funds

During the year transfers of £1,059 were made from the general fund to restricted funds where expenditure against the restricted fund exceeded the funds available.

25. Related party disclosures

The charity was under the control of the trustees throughout the current and previous year. One of the trustees of the charity is also a director of Noah's Ark Appeal Limited, the wholly owned subsidiary of the charity, along with one member of senior management. At the year end the subsidiary owed £11,734 (2018 £11,390) in management fees and £12,500 (2018 £5,000) in Gift Aid distributions to the parent charity.

During the year, eight of the trustees contributed income totalling £9,378 (2018 £4,417) in the form of donations, tickets to events and the purchase of Christmas Cards. In addition, £72,429 (2018 £67,289) was raised from four events that were organised by a number of the trustees.

There were no other transactions with related parties requiring disclosure at the year-end.

26. Limited by guarantee

Every member of the Charity undertakes to contribute such amount as may be required (not exceeding £10) to the Charity's assets if it should be wound up while he or she is a member or within one year after he or she ceases to be a member, for payment of the Charity's debts and liabilities contracted before he or she ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves.

27. Commitments

At the year-end the charity has a funding commitment of £146,000 (2018: £nil).







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Registered Charity No. 1069485 Registered Company No. 03486361